

General terms and conditions (GTC) of Berghaus Bäregg

Reservation and cancellation

In the high mountains, not everything can always be planned and we understand postponements and cancellations. Nevertheless, it is up to the guest to inform the hut in good time about any postponements, cancellations or changes to the tour.

- 1) A reservation is binding in both written and oral form. It only comes about through confirmation from the hut. With every confirmed reservation, the general terms and conditions come into force.
- 2) Cancellations, changes in group size and reservations must be reported by the guest by 12 noon on the day before the booked overnight stay at the latest. For groups of 6 people or more, the cancellation must be made no later than 3 days of the booked night. For groups of 14 people or more, the cancellation must be made no later than 14 days of the booked overnight stay.
- 3) Changes and cancellations are only accepted after confirmation from the hut. This means that changes and cancellations must be reported to the hut by telephone.
- 4) Changes / cancellations of reserved places that have not been reported or that have been reported too late, as well as absenteeism without a cancellation, are subject to compensation. The hut is entitled to invoice the full amount of accommodation and meals.

Prices and payment

- 5) All prices are in Swiss Francs (CHF), including value added tax (VAT) and excluding tourist taxes.
- 6) We reserve the right to change prices.
- 7) The hut is entitled to request a deposit.

Disclaimer of liability

- 8) All written and verbal information from the hut (e.g. about tour conditions, avalanche situation, route information, weather, etc.) is given with the greatest possible care and to the best of our knowledge and belief. However, those responsible for the hut do not accept any liability for this. All decisions regarding tours, routes etc. are the responsibility of the guest. Any liability on the part of those responsible for the hut for damage of any kind that may result for the guest from using this information and advice is excluded.